

# STATE ALLIANCE FOR E-HEALTH 2<sup>ND</sup> ANNUAL STATE LEARNING FORUM

September 24-25, 2009

## SPEAKER AND FACULTY BIOGRAPHIES

### **SHAUN ALFREDS**

Mr. Alfreds, MBA, HIT Program Manager at the National Academy for State Health Policy (NASHP), oversees and conducts research and policy development in the areas of Health Information Technology (HIT) and Health Information Exchange (HIE) with particular emphasis on state and public sector roles. Prior to joining NASHP, Mr. Alfreds was a Senior Project Director at the University of Massachusetts Medical School, where he oversaw and supported a number of public sector HIT/HIE Projects for the National Governors Association State Alliance for e-Health, the Office of the National Coordinator for HIT, and the AHRQ National Resource Center for HIT. Mr. Alfreds currently serves as an adviser for a number of states, the Office of the National Coordinator for HIT and the State Level HIE project on public involvement and financing of HIT/HIE initiatives. In addition to his HIT and HIE research, Mr. Alfreds has overseen health services research, program assessment, and policy analysis projects for state Medicaid agencies in Massachusetts, New Hampshire, and Maine. Mr. Alfreds holds a faculty appointment in the Department of Family Medicine and Community Health at the University of Massachusetts Medical School. He received an MBA from the University of Maine and a BS in Anthropology and Biology from the University of Massachusetts. Mr. Alfreds is also a Certified Professional in Health Information Technology.

### **GAIL AMUNDSON**

As President and CEO of Quality Quest for Health of Illinois, Gail Amundson, MD, FACP, leads its mission to achieve exceptional patient service and outcomes by serving as a catalyst for healthcare transformation. An Illinois collaborative, Quality Quest is dedicated to proactively shaping the future of healthcare. Quality Quest is facilitating the health information planning process, to modernize healthcare communications, through grants from the State of Illinois.

Poised for dramatic change in the twenty-first century, healthcare needs a strong foundation of evidence-based care standards, measurement, reporting of performance and clinician leadership. Quality Quest is committed to working jointly with clinicians, hospitals, employers, health plans and patients to affect lasting, healing change in healthcare.

Dr. Amundson is a recognized leader and innovator. She recently served as HealthPartners Medical Director for Quality, Measurement and Provider Incentives where she was effective working with and motivating physicians throughout Minnesota to improve patient outcomes. Dr. Amundson initiated the development and reporting of person-level composite measures described in the Institute of Medicine Report *Performance Measurement: Accelerating Improvement* as “pioneering”. The National Quality Forum awarded its prestigious 2007 NQF Healthcare Quality Award to her program. The program also won The National Business Group on Health 2006 Award for Excellence and Innovation in Value Purchasing. Dr. Amundson is a principle founder of MN Community Measurement©, a statewide collaborative reporting quality information of provider groups (<http://www.mnhealthcare.org/>). She served as co-chair of Minnesota Bridges to Excellence Guiding Coalition and received the inaugural Minnesota Community Measurement 2007 Quality Measurement Leadership Award.

Dr. Amundson is board certified in internal medicine and holds a certificate of added proficiency in geriatrics. She serves on the National Quality Forum (NQF) Consensus Standards Approval Committee, the National Priorities Partnership Population Health Committee, the American College of Physicians Subcommittee on Performance Measurement and the NQF Composite Measures Steering Committee. She has served on committees for the Centers for Medicaid and Medicare Services, the Agency for Healthcare Research and Quality, the National Committee for Quality Assurance, the Joint Commission, the American Medical Association Physician Consortium for Performance Improvement, and the National Breast Cancer Coalition Fund. Dr. Amundson is a fellow of the American College of Physicians.

### **CHERYL AUSTEIN-CASNOFF**

Ms. Austein-Casnoff joined the Health Resources and Services Administration (HRSA) as associate administrator for health information technology in September 2005. HRSA works to fill in the health care gaps for people who live outside the economic and medical mainstream. HRSA's \$7 billion annual budget (FY 2007) provides funds to expand access to quality health care for all Americans through an array of grants to state and local governments, health care providers and health professions training programs.

Austein-Casnoff manages HRSA's Office of Health Information Technology, which promotes the adoption and effective use of HIT among safety-net providers and populations. Since the December 2005 creation of the office, Austein-Casnoff has overseen the award

of almost \$40 million in new telehealth and health center network grants. In addition, Austein-Casnoff has led OHIT's efforts to build enhanced technical assistance capabilities through web sites and toolkits.

Before joining HRSA, Austein-Casnoff was director of the Children's Health Insurance Program (CHIP) at the Centers for Medicare and Medicaid Services (CMS) from 1998 to 2005. She was instrumental in the design and implementation of the program, which provides insurance for low-income children. Prior to CMS, Austein-Casnoff was director for public health policy in the Office of the Assistant Secretary for Planning and Evaluation (ASPE) and a budget analyst in the Office of the Assistant Secretary for Management and Budget.

Austein-Casnoff received her masters of public health in health services administration from the Yale Medical School Department of Epidemiology and Public Health and has a bachelor of arts in biological sciences from Northwestern University.

### **WILLIAM BERNSTEIN**

Mr. Bernstein is a member of Manatt, Phelps & Phillips, LLP's Board of Directors, is Chairman of the Healthcare Division, and is Administrative Partner of the New York office. Mr. Bernstein's law practice concentrates on advising clients in the healthcare industry, including provider organizations, payor organizations, emerging companies and financial institutions. His practice also emphasizes strategic, business, transactional and regulatory matters.

Mr. Bernstein counsels numerous states, providers, companies and coalitions on healthcare information infrastructure and associated regulatory and financial considerations. He also speaks and writes extensively on emerging public policy issues in the health information technology field. He has assisted clients in raising billions of dollars of public-sector financing, ranging from innovative public-private ambulatory initiatives to cutting-edge funding for hospitals.

Mr. Bernstein has served as a law clerk to the Honorable Raymond J. Pettine, United States District Judge for the District of Rhode Island (1983), and as a staff member in the Office of Secretary Joseph A. Califano Jr., the United States Department of Health, Education and Welfare (1979).

### **HUNT BLAIR**

Active in Vermont health and Medicaid policy since 1992, Hunt Blair joined the Douglas administration in January, 2009. Previously, Hunt served as Vermont Director of Public Policy at Bi-State Primary Care Association, where he oversaw expansion of Vermont's community health center program from two FQHC grantees operating seven sites in 2002 to eight FQHC grantees operating 40 sites today. Hunt created the Vermont Rural Health Alliance, a HRSA Office of Rural Health Policy funded network, to bring Vermont health reform policy into practice by supporting implementation of Vermont's reform initiatives at the state's community health centers, rural health clinics, and Critical Access hospitals.

Hunt had a "front row seat" at the legislature for the creation and refinement of Vermont's landmark health care reform legislation, playing a key advisory role in drafting bills and setting policy, and continues to work closely with the legislature in his new role, embodying the bi-partisan, collaborative approach the Douglas administration has taken with the legislature to advance the goals of expanding coverage and access, improving quality, and controlling costs.

The New England Rural Health Roundtable awarded Hunt its Leadership Award in 2008 for his work on Vermont health care reform, and he speaks frequently at national and regional meetings and conferences. In addition to his policy work, Hunt was a licensed Nursing Home Administrator, developed and secured a Certificate of Need for a multi-level, long term care center spanning public housing and assisted living to skilled nursing, managed projects for rural hospitals, and also represented Vermont long term care providers as Deputy Director of the Vermont Health Care Association. He graduated with an A.B. Honors degree in Semiotics from Brown University in 1983 and has been "deconstructing" and conducting post-structural analysis of health care systems ever since.

### **DAVID BLUMENTHAL**

David Blumenthal, M.D., M.P.P., was appointed on March 20, 2009, as the Obama Administration's choice to serve as the National Coordinator for Health Information Technology. As National Coordinator, Dr. Blumenthal leads the implementation of a nationwide interoperable, privacy-protected health information technology infrastructure.

Dr. Blumenthal previously served as a physician and as the director of the Institute for Health Policy at The Massachusetts General Hospital/Partners HealthCare System in Boston, Massachusetts. He was also the Samuel O. Thier Professor of Medicine and Professor of Health Care Policy at Harvard Medical School.

From 1987-1991 he was Senior Vice President at Boston's Brigham and Women's Hospital, a 720-bed Harvard teaching hospital. From 1981 to 1987 he was Executive Director of the Center for Health Policy and Management and Lecturer on Public Policy at the John F. Kennedy School of Government at Harvard. During the late 1970s, Dr. Blumenthal was a professional staff member on

Senator Edward Kennedy's Senate Subcommittee on Health and Scientific Research. He served as chief health adviser to the Dukakis Presidential campaign, and a senior health adviser to the Obama for President campaign.

He is a member of the Institute of Medicine of the National Academy of Sciences, a National Associate of the National Academy of Sciences, and serves on several editorial boards, including the American Journal of Medicine and Journal of Health Politics, Policy and Law. He is also a National Correspondent for The New England Journal of Medicine. He serves on advisory committees to the National Academy of Sciences, the Institute of Medicine, the National Academy of Social Insurance, the Open Society Institute and other foundations.

Dr. Blumenthal was the founding chairman of AcademyHealth (formerly the Academy for Health Services Research and Health Policy), the national organization of health services researchers. He is also Director of the Harvard University Interfaculty Program for Health Systems Improvement. He is recipient of the Distinguished Investigator Award from Academy Health, the national organization of health services researchers, and a Doctor of Humane Letters from Rush University for the Health Sciences. He has served as a trustee of the University of Chicago Health System and currently serves as a trustee of the University of Pennsylvania Health System (Penn Medicine).

His research interests include the dissemination of health information technology, quality management in health care, the determinants of physician behavior, access to health services, and the extent and consequences of academic-industrial relationships in the health sciences.

### **KENT BOTTLES**

Dr. Bottles has held a number of leadership positions in academia, biotechnology, and community health systems. At the University of California, San Francisco, University of Iowa, Allegheny University of Health Sciences, and Michigan State University College of Human Medicine, he has served as Professor, Chair, Medical Director of Managed Care, Corporate Operations Officer for Ambulatory Services, Assistant Dean, residency director, Designated Institutional Officer, and elected Medical School Executive Committee Member.

In biotechnology, Dr. Bottles has served as President of the Genomics Repository, Chief Knowledge Officer, and Managing Director. During his tenure at Genomics Collaborative in Cambridge, Massachusetts he helped raise \$36 million in venture capital support. Dr. Bottles has written and lectured extensively about disruptive technologies, the future of medicine, and health care reform.

Dr. Bottles served as Chief Medical Officer of the Iowa Health System, a \$2 billion integrated community health system in the Midwest. At the Iowa Health System, Dr. Bottles developed and implemented a Physician Leadership Academy for over 200 physician leaders. Dr. Bottles has also facilitated several medical staff/hospital system board retreats centered around physician integration and engagement in evidence-based medicine and quality initiatives. He also was heavily involved in Health Information Technology implementation issues.

Dr. Bottles has been active in lecturing and writing about leadership topics. He has contributed articles to the Physician Executive Journal of the American College of the Physician Executives, Trustee Magazine, and the op-ed page of The New York Times; he has lectured on leadership to numerous state hospital and medical societies, graduate business school classes on executive leadership, and professional societies. Dr. Bottles was awarded the Rodney T. West Literature Award for the most important medical management article published in 2001. Dr. Bottles has also lectured on leadership for The Governance Institute. Dr. Bottles is the Dean of the ICSI Physician Leadership Academy which focuses on practical educational programs for community-based physician leaders.

### **CAMILLA HULL BROWN**

Ms. Brown brings years of experience in strategic planning, change management, and collaboration building to assist health care collaborations and state-level entities to organize electronic health information exchanges (HIEs) and regional health information organizations (RHIOs). In her consulting roles she has helped groups in areas including value propositions and ROIs, governance, business planning, financial sustainability, and physician participation and adoption.

Cam has worked in such diverse states as Texas, Delaware, Maryland, New Hampshire, West Virginia, Colorado, Michigan, Pennsylvania, New York, Indiana, and Ohio. She has been engaged with physician communities, health systems, other providers, state agencies, health plans, public health entities, safety net providers, consumer and advocacy groups and privacy and security entities.

Some of the state-level entities she has worked with include the MiHIN Resource Center in Michigan, Colorado Regional Health Information Organization, and the West Virginia Health Information Network. She now works with a major state-level foundation to help refine its HIE funding strategy aligning it with funding for provider EHR adoption, telehealth, workflow transformation, and quality initiatives. Cam has also worked with many community-level HIEs including, the handful of financially self-sustaining health information exchanges in the country such as Michiana Health Information Network (MHIN) in South Bend, Indiana, and

HealthBridge in Cincinnati, Ohio. She has played pivotal roles with other emerging and operational HIEs such as the Capital Area RHIO in Lansing, Michigan; healthLINC in Bloomington, Indiana; and the HIE initiative in the Dallas-Fort Worth North Texas area led by the Dallas County Medical Society. She served as the Interim Executive Director of iCareConnect, Inc., a regional health information network in Central Indiana that merged into Indiana Health Information Exchange. Cam was also the Interim Executive Director of Collaborating Communities Health Information Exchange in Springfield, Ohio during its start-up period.

At the national level, Cam has been a Senior Scholar with Summit Health Institute for Research and Education in Maryland and Washington DC where she helped people address health care disparities through health information exchange. She is a member of HIMSS and has served on the HIMSS HIE Steering Committee. She is also a member of eHealth Initiative where she has served on the Privacy Committee and on the Blueprint Committee for Improving Population Health using health IT and HIE.

Cam's diverse background includes consulting for large organizations while at Price WaterhouseCoopers, business start-ups at USA Group, and 20 years of consulting with a wide variety of organizations and alliances serving regional, national and international markets. Camilla received a B.A. from the University of Illinois and a M.B.A. from the University of New Mexico.

### **KEVIN CARR**

Kevin Carr, MD is a seasoned clinical transformation and HIT professional. He has significant experience in medical informatics, clinical process improvement, 100% provider adoption of clinical information systems including CPOE, and the management of clinical content as a part of advanced clinical information systems. Dr. Carr's deep experience includes guiding the development of Health Information Exchanges in four states and the United Kingdom (London Programme for Information Technology). Additionally, he has assisted with electronic medical records implementations in two additional states (outside of those in which he provided EHR assistance). Serving HIEs early in their evolution, he developed the TRUST model for community-wide data exchange governance.

Dr. Carr has served as Chief Medical Information Officer of a Yale-affiliated community-based teaching hospital, helping guide the rapid implementation of an inpatient electronic medical record system with 100% physician adoption. He also served as a key founder of the multi-institutional programs Waterbury Health Access Program and eHealthConnecticut. He currently volunteers as Board of Directors Treasurer and Co-chair of the Clinical Committee for eHealthConnecticut. Dr. Carr attended medical school at the University of Alabama at Birmingham. Thereafter, he completed his internal medicine residency at Yale University, going on to serve as Chief Resident and then Assistant Professor of the Yale Primary Care Internal Medicine Residency. Since joining Deloitte, Dr. Carr has been involved in varied projects such as the US Office of the National Coordinator Program Management Office, United Kingdom London Cluster Clinical Content Strategy Team, HIE Strategy Projects, and clinical transformation for multiple EMR systems. He strives to bring a practical voice of both physician and patient perspectives to each initiative.

### **KELLY CRONIN**

Kelly Cronin is a director in the Office of the National Coordinator for Health Information Technology and has been involved in establishing and evolving the national agenda for HIT. Over the last 6 years, she has had several roles in the Department of Health and Human Services to advance the adoption of interoperable health IT, as a senior advisor to the National Coordinator and the Administrator of the Centers for Medicare and Medicaid Services and the Executive Director of the Council for the Application of Health Information Technology.

Prior to ONC, Ms. Cronin directed patient safety initiatives at the Food and Drug Administration and coordinated the drafting of the Patient Safety and Quality Improvement Act while working for the House Energy and Commerce Health Subcommittee. Her work experience also includes health policy analysis, health services research, and clinical trial coordination. She holds a masters degree in Public Health from George Washington University (GWU), is a lecturer in the Department of Health Policy and a doctoral candidate in the School of Public Health and Health Services at GWU.

### **JODI DANIEL**

Ms. Daniel, JD, MPH, has served as Director of the Office of Policy and Research in the Office of the National Coordinator for Health Information Technology (ONC), Department of Health and Human Services (HHS), since October 2005. In this role, she is responsible for considering and addressing the policy implications of key health information technology activities. This includes establishing new policies, particularly in the areas of privacy and security, and working with other Federal agencies and organizations and State governments to coordinate efforts and assure that existing and developing policies are consistent health information technology and health information exchange activities and nationwide goals.

Ms. Daniel developed expertise in legal issues and HHS's strategies regarding health IT as the first Senior Counsel for Health Information Technology in the Office of the General Counsel of HHS. In this role, she was responsible for coordinating all legal advice regarding health information technology for HHS, and was the lead attorney for ONC. Ms. Daniel founded and chaired the health information technology practice group within OGC and worked closely with the Centers for Medicare and Medicaid Services in

the development of the e-prescribing standards regulations and the proposed Stark and anti-kickback rules regarding e-prescribing and electronic health records.

Ms. Daniel also brings with her a strong background in health information privacy. As an Attorney in the Civil Rights Division of the Office of General Counsel, she was a member of the core team responsible for developing policies and drafting the final HIPAA Privacy Rule. Ms. Daniel was a senior member of the team responsible for the Privacy Rule modifications and the HIPAA Enforcement Rule.

Before joining HHS, Ms. Daniel was a health care associate at Ropes & Gray, where she advised health care providers and payers on transactional, regulatory, and legislative issues. She also worked at MetLife as an internal management consultant and a health benefits consultant. Ms. Daniel earned a law degree from Georgetown University and a Masters in Public Health from Johns Hopkins University.

### **LYNN DIERKER**

Lynn Dierker, RN is director for the State-level Health Information Exchange Consensus Project. Begun in 2006, the Project is sponsored by the Office of the National Coordinator for HIT under contract to the research foundation of the American Health Information Management Association. In her role, Ms. Dierker focuses on the emerging roles and characteristics of state-level health information exchange (HIE) initiatives. She facilitates stakeholder engagement and coordinates field research, analysis, and dissemination activities to inform federal strategy with state-level input and perspectives and to support state level HIE development.

Ms. Dierker previously served as Director for Community Initiatives with the Colorado Health Institute (CHI), an independent non-profit health information and policy analysis organization, where she helped facilitate the launch of the Colorado Regional Health Information Organization (CORHIO). She currently serves as senior advisor and member of the CORHIO Board of Directors, and was appointed by Governor Ritter to represent CORHIO as a member of Colorado Health IT Advisory Committee.

Ms. Dierker has a diverse background within public and private health care organizations, state government and philanthropy. She served Colorado Governor Owens as President of the Children's Basic Health Plan Policy Board and as staff to Governor Romer's Colorado Health Care Reform Initiative. Her clinical nursing practice was in the areas of oncology, intensive care and rehabilitation.

### **LAMMOT DU PONT**

Mr. du Pont provides business and technology strategy, planning and management services, and policy and communications advice to clients in the healthcare industry, with an emphasis on health information technology.

Prior to joining Manatt Health Solutions, Mr. du Pont served two years with the Department of Health and Human Services' Office of the National Coordinator for Health Information Technology (ONC). While at ONC, Mr. du Pont analyzed and supported regional, multi-stakeholder collaborations engaged in the secure, accurate, and timely exchange of health information to improve the quality, safety, and efficiency of healthcare delivery. Mr. du Pont also worked on the effort to develop a nationwide health information network that will provide an interoperable, standards-based architecture for the secure exchange of healthcare information across the country.

Prior to his services at ONC, Mr. du Pont was a Program Manager at the Foundation for the e-Health Initiative where he worked on the Connecting Communities for Better Health program, which provided seed funding and hands-on support to multi-stakeholder collaborations using health information exchange and other information technology tools.

Before working with the Foundation, Mr. du Pont served as a Program Officer for the Department of Commerce's Technology Opportunities Program, a matching grant program that supported community-based efforts to use technology to improve the delivery of healthcare and other vital human services.

### **GREG FARNUM**

Mr. Farnum is a consultant to the Office of the National Coordinator for Health Information Technology. In this role, he serves as a senior expert supporting the development and implementation of the state health information exchange grants program.

Greg previously served as the founder and president of Vermont Information Technology Leaders, Inc. (VITL). During his tenure, Greg worked with a broad-based stakeholder group made up of providers, payors, employers, patients, health care purchasers, information technology vendors and other business leaders to develop VITL into a fully-operational health information exchange. Under Greg's leadership, the Vermont health information exchange made significant progress toward achieving the goal of sharing of real-time clinical information among health care providers across the state to improve patient outcomes, reducing service duplication and decreasing the rate at which healthcare spending occurs.

Prior to VITL, Greg served as vice president of data and information services at the Vermont Association of Hospitals and Health Systems (VAHHS). Greg concentrated his efforts at VAHHS on developing the Vermont Explor data services business within the association. He was also the co-founder of NHVSHIP, the New Hampshire/Vermont Strategic HIPAA Implementation Project, a volunteer organization that focused on improving the understanding of and compliance with the HIPAA regulation.

In addition to his leadership roles at VITL and VAHHS, Greg served at the request of Vermont Gov. Jim Douglas on the Health Information Communication and Data Exchange Taskforce of the National Governors Association's State Alliance for e-Health.

Greg was the recipient of the 2007 Leadership of the Year Award from the New England Chapter of the Healthcare Information and Management Systems Society (HIMSS). He earned his bachelor of science degree from the University of Vermont. Greg, his wife and two daughters live in East Montpelier, Vermont.

### **JAMIE FERGUSON**

Jamie Ferguson is responsible for health IT informatics standards, for the development of KP's health IT priorities and policies, and supporting government and industry relations for IT along with relevant strategic planning. Mr. Ferguson is Kaiser Foundation Hospitals' leader of the KP Health IT Strategy Committee, a subcommittee of the KP Health Policy Committee which develops KP's policy related to health IT. Prior to these assignments Mr. Ferguson was Executive Director of Information Management at Kaiser Permanente.

Mr. Ferguson serves on a number of national health IT organizations. In standards development and adoption, he has been active in the American National Standards Institute (ANSI) Health IT Standards Panel (HITSP), the Certification Commission for Health IT (CCHIT) and Health Level Seven (HL7). On the HITSP Board he is the national representative of healthcare providers, and he was founding co-chair of the HITSP Care Delivery Technical Committee. He leads the Transactions subgroup of the CCHIT Network Certification workgroup developing national certification criteria for Health Networks. He is HITSP chair of the CCHIT-HITSP Joint Working Group which recommends joint priorities and schedules for national standards in federal certification of electronic health records systems and health networks. Mr. Ferguson also is a member Health Level Seven (HL7) where he is active in the HL7 Electronic Health Records (EHR) Technical Committee and the Orders and Observations Technical Committee. In an advisory capacity, Mr. Ferguson serves on the Board of Directors of the Workgroup for Electronic Data Interchange (WEDI) promoting e-commerce in healthcare and designated in HIPAA legislation as advisor to the Secretary of DHHS in HIPAA implementation.

Prior to joining Kaiser Permanente, Mr. Ferguson was a research investigator in the Department of Molecular Biophysics and Biochemistry at Yale University School of Medicine, specializing in renal and hepatic protein structures and pathways, high-field magnetic resonance studies and other techniques for analyzing the physical chemistry of protein pathways. He was employed as an economist in the Federal Reserve System under Chairman Paul Volcker and was an active member of the National Association of Business Economists. He also was Chief Information Officer (CIO) of the Finance and Treasury Division at Bank of America, and he had his own business as an independent consultant.

### **RICHARD FRIEDMAN**

Mr. Friedman is CMS' Medicaid ARRA HITECH lead. As such, he has worked on the evolving policy positions and operational protocols associated with Section 4201's Provider Incentive and State Administrative matches.

His Division is responsible for establishing national requirements for the Medicaid Management Information System (MMIS), certifying new systems to ensure compliance with federal requirements, and overseeing the transformation of the claims-based MMIS into a patient-centric, web-enabled service oriented architecture (SOA) known as the Medicaid IT Architecture. MITA will enable state Medicaid systems to share administrative, claims and clinical data across different platforms and data silos within and across states, as well as with other federal agencies through ONC's Federal Health Architecture/CONNECT to improve access, enhance quality and lower costs on behalf of Medicaid clients across the country. His staff is also responsible for the operations of the Medicaid drug rebate program.

He has held health care financing and IT policy and operational positions in the public and private sectors. In addition to his federal experience at CMS, he has worked for the US Public Health Service and in the Office of the Assistant Secretary for Health. On the private side, he has been the CFO and the CEO of two managed care organizations, worked as a management consult to hospitals and other health care institutions, as well as with a large New York-based bank. He earned an BA in economics from Colgate, an MBA from Dartmouth, and has been a guest lecturer at Harvard's Kennedy School of Government and Yale's School of Management.

### **JAMES GOLDEN**

Dr. Golden is the Director of the Minnesota Department of Health's Division of Health Policy and has been designated by the Governor as the State Government HIT Coordinator. Dr. Golden's area of the Health Department is responsible for:

- Monitoring and tracking health care access, cost, and quality;

- Implementing Minnesota's current health reform efforts;
- Promoting the adoption, use and exchange of health information through EHRs;
- Implementing uniform billing and coding requirements;
- Promoting access to quality health care for rural and underserved urban Minnesotans through the Office of Rural Health and Primary Care.
- Administering the Medical Education and Research Cost fund to support medical education activities in Minnesota; and
- Maintaining the official, permanent state birth and death records for Minnesota.

Prior to joining the Department of Health, Dr. Golden was the chief operating officer for the Midwest Center for HIPAA Education. He also served as a Peace Corps volunteer in Paraguay. Dr. Golden earned his doctorate at the University of Minnesota's Carlson School of Management.

### **STEPHEN GOLDSMITH**

Mr. Goldsmith is the Daniel Paul Professor of Government and the Director of the Innovations in American Government Program at Harvard's Kennedy School of Government. Stephen is also the Chair of the Corporation for National and Community Service. Stephen previously served two terms as Mayor of Indianapolis, America's 12<sup>th</sup> largest city. As mayor, he reduced government spending, cut the city's bureaucracy, held the line on taxes, eliminated counterproductive regulations, and identified more than \$400 million in savings. He reinvested the savings by leading a transformation of downtown Indianapolis that has been held up as a national model. Stephen was the chief domestic policy advisor to the George W. Bush campaign in 2000 and was district attorney for Marion County, Indiana from 1979 to 1990. Stephen has written *Governing by Network: the New Shape of the Public Sector*, *Putting Faith in Neighborhoods: Making Cities Work through Grassroots Citizenship* and *The Twenty-First Century City; Resurrecting Urban America*.

### **MELISSA GOLDSTEIN**

Ms. Goldstein is an Associate Research Professor of Health Policy and Health Sciences at The George Washington University Medical Center, where she teaches courses in health information technology policy, bioethics, and public health law, and conducts research on the legal and policy aspects of health information technology. Professor Goldstein is a former Director of the Markle Foundation's Health Program, where she managed the Policy Subcommittee of Connecting for Health and other policy aspects of the Foundation's work in health information technology. Ms. Goldstein has also worked as a legal consultant to President Clinton's National Bioethics Advisory Commission and as a White House Fellow and domestic policy advisor to Vice President Al Gore.

Professor Goldstein graduated Phi Beta Kappa from the University of Virginia, received her law degree from Yale Law School, and completed a post-doctoral fellowship in bioethics and health policy at Johns Hopkins and Georgetown Universities. She serves as a member of The George Washington University Hospital ethics committee and IRB, and speaks frequently on issues in bioethics, health policy, and health information technology. Ms. Goldstein has recently addressed audiences including the American Medical Informatics Association, the AHIC Electronic Health Records Workgroup, regional meetings of the Health Information Security and Privacy Collaboration (HISPC), the Working Group on Health Information Technology of the U.S. Department of Labor Advisory Council on Employee Welfare and Pension Benefit Plans, the NCVHS Ad Hoc Workgroup of the National Health Information Network, and the International Association of Privacy Professionals. Professor Goldstein also recently served as a member of the AHRQ Ambulatory Safety and Quality Program on Improving Quality through Clinician Use of Health IT Special Emphasis Panel.

### **CHRISTOPHER GORTON**

Mr. Gorton, MD, MHSA, Vice President for Medical Management, EDS Global Healthcare, joined EDS (now an HP company) in March, 2008. Gorton leads the medical management practice across the HP Americas enterprise, a multi-million dollar virtual P&L within EDS Global Healthcare. In this role he oversees product development and service delivery by the Medical Informatics Center of Excellence and in the Care Management solution portfolio, which includes the Atlantes Care Management® application and related outsourcing services. In addition, he leads the EDS Healthcare Industry Strategy and Portfolio Development group, which develops and implements forward-looking strategy for EDS Healthcare's three customer-facing segments (State & Local Health and Human Services; Commercial Payer; and Life Sciences).

Prior to joining EDS, Gorton served as President of the Commercial Division of APS Healthcare, where he led a 500-person division with P&L accountability, sales & marketing responsibility, and operational direction of behavioral health, EAP and disease management services for over 1000 commercial clients. APS' Managed Behavioral Health Plan provided ASO and full-risk coverage for 2 million beneficiaries in over 30 states. Concurrently, as APS' Chief Medical Officer, Gorton led clinical policy, informatics and corporate reporting for all divisions.

Between 1995 and 2003, Gorton served in a number of roles in the Pennsylvania Department of Public Welfare. As Chief Medical Officer, he was the lead clinician in state's largest agency and the senior executive responsible for health policy, contract bidding & oversight and quality management for Medicaid and other programs. In that role he directed the clinical components of the HealthChoices® Medicaid Managed Care program, which outsourced coverage for over 1 million covered lives to 7 health plans.

Gorton also oversaw all UM processes, policies & procedures as well as NCQA Accreditation and was responsible for network development and clinical policy & operations in the in-house FFS program serving approximately 500,000 recipients.

Before entering government, Gorton practiced general pediatrics in federally qualified health centers serving children of the urban poor for approximately seven years. He continued to practice in this setting on a part-time volunteer basis until 2008. He was a Fellow of the American Academy of Pediatrics from 1988-2008. He serves as Clinical Associate Professor, Penn State College of Medicine, Department of Public Health Sciences.

After completing his undergraduate studies at Dartmouth College and his medical degree at Columbia University, Gorton did his residency training in Pediatrics at Tufts-New England Medical Center and was subsequently board certified by the American Board of Pediatrics. He also received a master of science degree in health services administration from the College of St. Francis.

### **ERIN GRACE**

Ms. Grace, M.H.A., joined AHRQ in February, 2007. She is Senior Manager, Health IT and Senior Advisor for Rural and Community Health in CP3. In this role she manages grants, contracts and other initiatives related to health information technology including the AHRQ-funded State and Regional demonstration projects in health information technology and the contract to provide technical assistance for Medicaid and SCHIP agencies related to health information technology and health information exchange.

Ms. Grace most recently served as Senior Vice President of the Primary Care Coalition of Montgomery County, Maryland (PCC), and Director for the Coalition's Center for Community-Based Health Informatics (CCBHI). In this role, she directed and managed the Center which seeks to improve health care quality and productivity for the low-income uninsured through innovative uses of HIT, including implementation and ongoing development of a shared electronic medical record (CHLCare) for primary care safety net providers in the metropolitan District of Columbia region. Previously, Ms. Grace managed a Community Access Program grant from HRSA to build the infrastructure to establish a system of care for low-income uninsured residents of Montgomery County, Maryland. Prior to joining PCC she was AVP for Accreditation at NCQA. She also has experience working in large academic medical center, community health center, and HMO settings. She received her Master's Degree in Health Administration from The Ohio State University.

### **ALEX LOW**

Mr. Low is Director of Programs for the New York eHealth Collaborative (NYeC). In this role he oversees and coordinates NYeC's various programs and projects. This includes the Statewide Collaboration Process, New York's vehicle for multi-stakeholder, consensus-driven development of statewide health IT policies and technical approaches. Alex also manages NYeC's Nationwide Health Information Network (NHIN) project, through which NYeC is collaborating with various other organizations across the country to lay the groundwork for national health information exchange.

Previously, Alex was a Health Policy Analyst at the United Hospital Fund, where he researched and analyzed health IT policies and helped to launch NYeC. Alex was also the Public Policy and Research Manager at the Massachusetts Association of Health Plans, where he managed its legislative affairs, including analyzing and monitoring all legislation that affected the managed care industry, such as Massachusetts' major health reform legislation. Alex holds a Bachelor of Arts degree from Brown University and a Masters of Business Administration degree with honors from Boston University.

### **PATRICIA MACTAGGART**

Ms. MacTaggart, M.B.A., M.M.A., is a member of the Center for Health Policy Development Board, and has been involved in Medicaid and other publicly funded health care issues her entire career. She has held executive positions in a national research and consulting firm, a global for-profit company, a state-wide not-for-profit company, a federal government, a state government, and a county government. She is currently a Lead Research Scientist at The George Washington University (GW), where she instructs graduate students in health information technology (HIT) policy, quality and state health policy. She is also an Adjunct Associate Professor in the Department of Health Policy and Management at the University of North Carolina at Chapel Hill Gillings Schools of Global Public Health.

Prior to coming to GW, Patricia was a principal at Health Management Associates (HMA), and before joining HMA, she was an executive at EDS. During her six year tenure at the Health Care Financing Administration (HCFA)/Centers for Medicare & Medicaid (CMS), she was a Group Director for the Center for Medicaid and State Operations (CMSO), managing the Quality and Performance Management Group and a Director in the Center for Beneficiary Choices (Medicare) responsible for quality strategies under the Medicare Managed Care Programs. Ms. MacTaggart has been a public servant for almost 30 years, including serving as Minnesota's Medicaid Director and was Vice Chair of the National Association of State Medicaid Directors.



She is currently a member of several national committees devoted to healthcare, quality, and electronic health information including the AHRQ-sponsored National Child Health Data Standards Workgroup. She is a former President and Secretary of HIMSS NCA and currently a Board Member, a Board Member of AHIMA's Foundation of Research and Education (FORE), and a member of the Academy Health IT Interest Group and former Chair, Advisory Committee for "Establishing a Foundation for Medicaid's Role in Supporting the Adoption of HIT", Center for Health Policy Development Board, National Health IT Collaborative for Underserved Populations and Obama Health Care Committee. She is also a current member of the March of Dimes National Public Policy Counsel, NCHICA, National Academy of Social Insurance (NASI), and CAHMI Executive Committee.

### **TINA NYE**

Ms. Nye is Director of the Florida Center for Health Information and Policy Analysis at the Florida Agency for Health Care Administration. The Agency has been designated as the lead for state HIT planning efforts and the state's Office of HIT is housed within the Florida Center. In addition to leading state HIT planning, the Florida Center also leads the state's health care transparency efforts and most notably makes available the award winning [www.FloridaHealthFinder.gov](http://www.FloridaHealthFinder.gov) web site which provides pertinent information about health plans, providers and medical concerns to assist consumers in making better health care choices.

Previously, she was Vice President of state government and Medicaid accounts at AdvancePCS (now CVS) and before that served as the Chief Operating Officer for Schaller Anderson, Inc. (now AETNA.)

Ms. Nye served as Director of the federal Medicaid Bureau for the Centers for Medicare and Medicaid Services (formerly Health Care Financing Administration) and as Director of the Medicaid program for the state of Wisconsin. In addition, Ms. Nye was regional Chief Operating Officer and Vice President of government programs for United Health Care and Director of geriatric and special needs populations' health care initiatives for the Johns Hopkins Health System.

Ms. Nye earned a Bachelor's degree from the Johns Hopkins University, and a Master's Degree in Social Work from the University of Wisconsin-Madison. Over the years, she has been a member of multiple local, state and national nonprofit organizations. She is happy to be part of state government at this exciting time.

### **MARC OVERHAGE**

J. Marc Overhage, M.D. PhD is President and CEO of the Indiana Health Information Exchange, Director of Medical Informatics at the Regenstrief Institute, Inc., and a professor of medicine at the Indiana University School of Medicine.

He has spent over 25 years developing and implementing scientific and clinical systems and evaluating their value. Working with Dr. Clement McDonald, one of the pioneers of medical informatics, he has created an electronic patient record (called the Indiana Network for Patient Care) containing data from many sources including laboratories, pharmacies and hospitals in central Indiana. The system currently connects nearly all acute care hospitals in central Indiana and includes inpatient and outpatient encounter data, laboratory results, immunization data and other selected data. In order to create a sustainable financial model, he helped create the Indiana Health Information Exchange, a not-for-profit corporation. Over the last five years, he has played a significant regional and national leadership role in advancing the policy, standards, financing and implementation of health information exchange.

Dr. Overhage is also an expert in clinical decision support including inpatient and outpatient computerized physician order entry and the underlying knowledge bases to support them. Dr. Overhage is a fellow of the American College of Medical Informatics and the American College of Physicians. He received the Davies Recognition Award for Excellence in Computer-Based Patient Recognition for the Regenstrief Medical Record System.

Dr. Overhage received his BA, with High Honors, in Physics from Wabash College and his PhD in Biophysics and MD from Indiana University School of Medicine. Dr. Overhage was a resident in internal medicine, a medical informatics and health services research fellow and then chief medical resident at the Indiana University School of Medicine. After completing informatics fellowship training, he served as an information advisor at Eli Lilly and Company and then joined the Regenstrief Institute.

### **JOSH PAINTER**

Mr. Painter is a Senior Architect with Intel's Software and Services Group, where he holds a leadership role assisting customers define healthcare solution strategies and architectures. Joshua has extensive experience supporting customers in the areas of distributed computing, integration, enterprise application architecture and security. He has spent the past decade working in international markets focused on solutions architecture for the public sector in the US, Europe and the Middle East. He actively represents Intel's Healthcare interoperability agenda through participation in both national and international standards efforts, including IHE, HITSP and HL7. During his nine years with Intel, Joshua has held various roles within product development, sales and marketing and IT. A graduate of Marquette University with a BS in International Business, Josh spent the last several years with Intel's healthcare division, where he helped bring Intel's first FDA-cleared in-home medical device to market.

## **STEPHEN PALMER**

Mr. Palmer serves as the lead policy analyst for the Texas Health Care Policy Council in the Office of the Governor, the Governor's advisor for health information technology, and an advisory member of the State Alliance for e-Health. Mr. Palmer previously served as the acting Project Director for the Texas Health Information Technology Advisory Committee and the Chair of the Texas delegation to the Gulf Coast Health Information Technology Task Force. Prior to joining the Office of the Governor, Mr. Palmer worked as a Medicaid/CHIP policy advisor to the Deputy Executive Commissioner for Health Services at the Texas Health and Human Services Commission. Mr. Palmer also previously worked on the policy staff of the Texas Senate Health and Human Services Committee. Prior to changing careers into public policy, Mr. Palmer was an information technology consultant focusing on interface programming and database administration. Mr. Palmer received a Bachelor's degree in physics and philosophy from Rice University and a Masters in Public Affairs from the LBJ School of Public Affairs at the University of Texas, and is currently pursuing a PhD in public policy, also from the LBJ School of Public Affairs.

## **HELEN PFISTER**

Ms. Pfister is a partner in the healthcare practice group of Manatt, Phelps & Phillips, LLP. She specializes in advising health care providers and non-profit organizations on legislative, regulatory and transactional matters. Her clients include hospitals, community health centers, mental health facilities, substance abuse providers, nursing homes, home care agencies, health information exchange organizations and social service agencies. She has particular expertise in representing federally qualified health centers and other organizations that serve medically underserved communities.

Ms. Pfister has extensive experience in representing clients before state and federal regulatory agencies, including the New York State Department of Health and the Centers for Medicare and Medicaid Services, and in helping clients navigate the legal and political challenges of Medicare, Medicaid and other public health insurance programs. Her areas of expertise include licensure, reimbursement, fraud and abuse, and other regulatory issues. She also has a strong transactional background, and frequently advises clients on acquisitions, joint ventures, corporate governance, corporate finance and related matters. Ms. Pfister has been heavily involved in advising clients on the federal 340B prescription drug discount program.

Finally, Ms. Pfister is involved in a range of projects involving use of health information technology to facilitate the secure and timely exchange of health information to improve the quality and efficiency of healthcare delivery. She represents several of New York's regional health information organizations (RHIOs), and is also working with the New York eHealth Collaborative on the effort to develop a nationwide health information network that will provide an interoperable, standards-based architecture for the secure exchange of healthcare information across the country. She is also working on several projects to increase participation of community health centers and other safety net providers in health information technology initiatives.

Ms. Pfister received her B.A. from Cornell University and her J.D., magna cum laude, from the Boston University School of Law, where she was an Edward J. Hennessey Scholar and a G. Joseph Tauro Distinguished Scholar, and served as Articles Editor on the *Law Review*. Prior to joining Manatt, Ms. Pfister was an attorney in the mergers and acquisitions practice at the law firm of Skadden, Arps, Slate, Meagher and Flom LLP.

## **JOY PRITTS**

Ms. Pritts, JD, is on the faculty at Georgetown University where she has a joint appointment as a Senior Scholar with the O'Neill Institute for National and Global Health Law and as a Research Associate Professor with the Health Policy Institute. She has over 10 years experience researching and analyzing federal health privacy laws including, but not limited to, the HIPAA Privacy Rule, Federal alcohol and substance abuse confidentiality regulations, and Medicaid confidentiality standards. Ms. Pritts also has conducted extensive research on state laws governing: the confidentiality of health information, patient access to medical records, medical record retention, release of clinical laboratory test results, and transmission of prescriptions. She served on the Technical Advisory Panel for the full term of the Health Information Security and Privacy Collaborative (HISPC), and is currently a board member of the National Governors Association's State Alliance for e-Health, an advisor for Medicaid HIT Technical Advisory Project funded by AHRQ, and a member of the Steering Group for the Markle Foundation's Connecting for Health.

## **JOHN QUINN**

Mr. Quinn is a Senior Executive and Thought Leader in Accenture's Health Life Sciences (H&LS) Practice, CTO to the Health Level Seven (HL7) Standards Development Organization and CTO to the Accenture's Provider Practice Group in H&LS responsible for domain expertise on Healthcare Information Technology. He has an extensive background in information systems planning, development, support and systems integration; provider HIT vendor architectures, vendor and systems evaluations, and hardware and software implementations.

## **MARTIN RENWICK**

Mr. Renwick is a Senior Executive in Accenture's Health and Public Service Practice with over 25 years of large scale systems implementation experience predominantly with Public Service clients. Martin was the Program Director for Accenture's work on the

Nationwide Health Information Network prototype initiative sponsored by the Office of the National Coordinator for Health Information Technology (ONC), developing health information exchanges across 3 states. As part of ONC's continuing federal efforts, Martin also supported the West Virginia Health Information Network as part of the NHIN Trial Implementations. In this role, Martin served as the co-chair of the Technology and Security Work Group that developed the federal standards to support HIE interoperability. Most recently Martin has supported a number of health information exchange initiatives, both nationally and internationally, and was the principle author of Accenture's point of view, "Planning and Implementing a Health Information Exchange Network: A Guide for State Designated Entities".

### **TOM ROMEO**

Mr. Romeo is currently the IBM Federal Healthcare Lead. In this role he is responsible for the IBM Service business relationship with Health and Human Services, the Veteran's Administration, Social Security Administration and numerous other large Federal Agencies. He is also responsible for overseeing IBM strategic efforts in implementing healthcare connectivity solutions in State and RHIO initiatives. He also serves as a member of the National Governor's Association taskforce on Public Program Implementations for Health IT solutions.

In previous roles Mr. Romeo was the IBM WW Director for Customer Relationship Management (CRM) solutions for the Insurance Industry. His responsibilities included management and sales of a set of solutions that were integrated into an offering that improves a company's ability to increase revenue and profit through enhanced customer loyalty.

Previous to that he served in a lead role in an international team in Brussels Belgium. The team developed an enterprise business model for insurance companies. He has also lead efforts to apply technology solutions from data warehouses to SW applications in numerous large companies and government agencies. In his current role, Mr. Romeo works to ensure that IBM delivers high quality solutions in response to Health and Human Services business needs.

### **JAN ROOT**

Dr. Root's career has focused on the business aspects of bringing electronic commerce practices into regional health care communities in ways that reduce costs for the entire community. Dr. Root has worked at the Utah Health Information Network (UHIN) since 1994 and now serves as the President and CEO. Through her work at UHIN, she has developed an in-depth understanding of the importance of creating a sustainable business model for a successful community regional health care network. Dr. Root was deeply involved in the development and implementation of many aspects of HIPAA at both national and local levels. Under her leadership, UHIN is focused on integrating 'administrative' and 'clinical' exchanges to create a compelling business model for all Health Information Exchanges.

### **RICHARD RUBIN**

In his thirty years in the health industry, Mr. Rubin has served purchasers, providers, consumers, health plans and policy makers. He brings an in depth understanding of multiple market perspectives, shared health information needs and policy level concerns to his work. Mr. Rubin is currently the CEO of OneHealthPort, a health technology management organization based in Seattle. Previously, he was a Director for the ehealth division of Siemens Medical Solutions Health Services Corporation and President of the Community Healthcare Connection division for the Pointshare Corporation. Prior to assuming his role at Pointshare, Mr. Rubin served as the President and CEO of the Foundation for Health Care Quality. Mr. Rubin has served on a number of public and private Boards including the Washington State Health Information Infrastructure Advisory Board.

### **MICKY TRIPATHI**

Micky Tripathi is the President & Chief Executive Officer of the Massachusetts eHealth Collaborative (MAeHC), a non-profit collaboration of 34 leading Massachusetts organizations. He is also a member of the Board of Directors of MA-SHARE, a community utility service for state-wide clinical data exchange in Massachusetts.

Prior to joining MAeHC, Mr. Tripathi was a manager in the Boston office of the Boston Consulting Group, a leading strategy and management consulting firm. While at BCG, he served as the founding President and CEO of the Indiana Health Information Exchange, an Indianapolis-based non-profit company partnered with the Regenstrief Institute to create a state-wide health information infrastructure in the state of Indiana. As a manager in BCG's health care practice, Mr. Tripathi also served a variety of US and international clients in the non-profit sector as well as in the bioinformatics, biotechnology, and pharmaceutical industries.

He holds a Ph.D. in political science from the Massachusetts Institute of Technology, a Master of Public Policy from Harvard University, and an AB in political science from Vassar College. Prior to receiving his Ph.D., he was a senior operations research analyst in the Office of the Secretary of Defense in Washington, DC, for which he received the Secretary of Defense Distinguished Civilian Service Award.